

FRAUD & IDENTITY THEFT

- **AARP Fraud Fighter Call Center:** Speak with trained volunteers by calling **877-908-3360**
- **AARP Fraud Watch Network:** Receive notices about scams and fraud attempts in your area by registering your e-mail at www.aarp.org/fraudwatchnetwork
- **Federal Trade Commission Fraud Report:** Visit www.ReportFraud.ftc.gov or call **877-382-4357**
- **Federal Trade Commission Identity Theft Report:** Visit www.identitytheft.gov or call **877-438-4338**
- **Washington State Office of the Attorney General:** Visit www.atg.wa.gov or call **800-551-4636**
- **Fraud Alert Notice:** Contact the three top credit reporting agencies to flag a fraud activity by calling the following numbers -- Equifax at **888-766-0008** -- Experian at **888-397-3742** -- TransUnion **800-680-7289**
- **Tools to Prevent Fraud:** Thwart scammers by using **USPS Informed Delivery, password managers, alerts and more** by reading *4 Free or Inexpensive Tools to Prevent Fraud* by AARP Washington State Director Doug Shadel at <https://www.aarp.org/money/scams-fraud/info-2019/tech-tools-fraud.html>
- **Senior Medicare Patrol** - Prevention and reporting of Medicare fraud in WA State, contact State Health Insurance Benefits Advisors (SHIBA) at www.insurance.wa.gov or call **800-562-6900**

COMPUTER & PHONE SAFETY

- **National Cyber Security Alliance:** Find information and resources you need to be safer and more secure online at www.staysafeonline.org
- **Internet Crime Complaint Center:** If you, or someone you know has been scammed, or to report suspicious activity, visit the FBI's Internet Crime Complaint Center at www.ic3.gov
- **Federal Communications Commission:** Stop illegal and spoofed robocalls and texts. Visit www.fcc.gov/consumers/guides/stop-unwanted-robocalls-and-texts or call **882-225-5322**

COVID-19 INFORMATION & REPORTING FRAUDULENT ACTIVITY

- **Washington State Information on Coronavirus:** www.coronavirus.wa.gov or call **800-525-0127**
- **U.S. Dept. of Justice's Coronavirus Fraud Response:** Learn how to better protect you and your family from being victimized by COVID-19 scams and fraud by visiting www.justice.gov/coronavirus/combatingfraud
- **Unemployment Insurance Imposter Fraud:** If you suspect you're a victim of UI Imposter fraud, report immediately at www.esd.wa.gov/fraud or by calling **855-682-0785**
- **IRS-Related Coronavirus Scams:** If you think you have been targeted by an IRS-related coronavirus scam which could include IRS imposters, attempts to contact about Economic Impact Payments and others, you can file a complaint with the U.S. Treasury's office at https://www.treasury.gov/tigta/contact_report_covid_complaint.shtml
- **Stimulus Payment:** Check the status of your stimulus payment at www.irs.gov/coronavirus/get-my-payment

FINANCIAL SECURITY

- **Free Credit Reports:** Request your three free credit reports each year at www.annualcreditreport.com or by calling **877-322-8228**. Stagger inquiries to one every trimester for a yearly snapshot from each credit agency.
- **Financial Industry Regulatory Authority:** Verify the validity of investment products at www.FINRA.org or call **844-574-3577**. Check a broker's background and confirm whether s/he is licensed, has had regulatory actions or complaints. BrokerCheck Help Line **800-289-9999** brokercheck.finra.org
- **Charity Verification:** Verify the legitimacy of a charitable organization with the Washington Secretary of State at www.sos.wa.gov/charities or by calling **800-332-4483**. You can also check via Charity Navigator at www.charitynavigator.org or Charity Watch www.charitywatch.org
- **Financial Exploitation:** To report suspected financial exploitation of an adult in Washington State please call **866-ENDHARM (866-363-4276)** or report online at www.dshs.gov/altsa.
- **Consumer Financial Protection Bureau:** To report complaints regarding financial institutions, and access assistance with mediation and compensation visit www.consumerfinance.gov or call **855-411-2372**

OTHER USEFUL RESOURCES

- **Do Not Call Registry:** Register your phone for the National Do Not Call Registry managed by the Federal Trade Commission at www.donotcall.gov or call **888-382-1222**
- **Limit Credit and Insurance Offers:** Prevent Consumer Credit Reporting Companies from providing your credit file information for firm offers of credit or insurance at www.OptOutPrescreen.com or call **888-567-8688**
- **USPS Informed Delivery:** View greyscale images of the exterior, address side of letter-sized mail pieces and track packages in one convenient location. Sign up at <https://informedelivery.usps.com>
- **Northwest Justice Project:** The Northwest Justice Project provides legal assistance to eligible low-income families and individuals needing help with civil (non-criminal) legal problems in Washington state. Visit www.nwjustice.org/get-legal-help or call **877-387-7111**
- **Washington 2-1-1:** For a free, confidential, one-stop connection to local community services including utility assistance, food, housing, healthcare, elder care, crisis intervention and more dial **2-1-1** or visit wa211.org
- **Washington Department of Labor & Industries:** Confirm that contractors you hire to work at your home are licensed, bonded and insured. www.contractors.lni.wa.gov or call **800-647-0982**

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Podcast: Search 'podcast AARP Washington State' in your preferred browser